

Warranty QuiPower Core

Enequi QuiPower Core EMS HW02 central comes with a full 5-year product warranty as described below:

If any operational disruption occurs during the warranty period, which can be traced to a defect in the product, notification must be made without delay to your supplier/installer of QuiPower Core, who will ensure that the notification is made known to Enequi for action.

NB! Please provide your name, address, and the serial number of the product when registering.

Warranty conditions

Enequi repairs or replaces faulty components that show defects due to defects in workmanship and/or materials during normal installation, normal use, service, and maintenance. Replaced components are replaced with the same or equivalent components.

Any installation costs will not be reimbursed.

Installation of QuiPower Core may only be carried out by an authorized Enequi installer. If an installation of the system component has been carried out by an unauthorized installer, the warranty does not apply. Warranty does not apply where components in the system have been replaced with components from a source other than Enequi. The warranty does not cover scratches, marks and defects caused by negligence or accident.

The component warranty is effective from the date of installation and is valid for 5 years.

QuiPower Core is installed together with QuiPower Storage Hydride or QuiPower Storage Lithium. If QuiPower Core has been installed with other energy storage, or none at all, the component warranty does not apply.

QuiPower Core is installed together with the QuiPower Inverter HYD delivered from Enequi. If QuiPower Core has been installed with other inverters the component warranty does not apply.

Limitation

The component warranty does not apply to damage caused by factors such as:

- Modification, alteration, removal, repair, or replacement performed by an unauthorized Enequi installer.
- Transport, storage, and installation that has not been carried out or followed according to Enequi instructions and manual.

- External factors such as force majeure, including mechanical and electrical influences (lightning, severe power surges, flood, fire, vandalism or similar)
- Theft of the system or its parts
- The warranty does not apply to damage to other equipment or property in connection with the system.

The component warranty does not apply to other components such as:

- Integrated Car Charger Charging Cable
- External charging box for car charging
- Batteries
- Inverters

Other Warranties

QuiPower Inverter – HYD

If QuiPower Core has been installed with the HYD 5... 20 KTL-3PH, the customer is referred to the warranty appendix from Sofar Solar which can be downloaded [here](#). The component warranty is effective from the date of installation.

QuiPower Storage – Lithium

If QuiPower Core has been installed with AMASS GTX batteries, the customer is referred to the warranty appendix from Sofar Solar, which can be downloaded [here](#). The component warranty is effective from the date of installation.

Service

For service after the warranty period, contact your installer or one of Enequi's authorized suppliers: www.enequi.com/en/eleinstallator.

For more information about the product, please visit our website: www.enequi.com

Enequi AB Customer Service Phone: 010 – 122 17 00 E-mail: info@enequi.com